

QUALITY POLICY

ATEV Zrt.'s foremost objective is to ensure that, in the course of its public-service and business activities, the quality and reliability of the services it provides and the products it manufactures fully comply with statutory and sectoral-authority requirements and with customer needs, and to ensure the satisfaction of the founding organisation, the competent authorities and its customers.

This objective also reflects our commitment to a customer-focused approach and continuous improvement. In order to achieve this objective, we define our quality policy as follows:

- We expect every employee to fully comply with the legislation, sectoral-authority requirements and internal instructions applicable to their area of work.
- We aim to instil in our employees a set of values based on customer satisfaction, the continuous improvement of our activities, and commitment to these principles.
- In order to improve the standard of our services, products, and disposal and manufacturing technologies, we monitor legislation, standards, and customer requirements and expectations.
- In carrying out our activities, we apply environmentally friendly technologies to the extent of our capabilities and comply with their requirements.
- We involve all our employees in the process of quality improvement and its implementation.
- Through selective material handling, we prevent the mixing of various types of hazardous waste.
- Through careful and diligent transport, we prevent deterioration in the quality of the raw materials to be processed.
- We continuously reduce the occurrence of errors and implement their prevention at the earliest possible stage of the work process.
- Through regular training and further training, we ensure that our employees are active and effective in improving quality.
- We establish and maintain relationships with our customers and suppliers that, based on mutual business interest, ensure effective cooperation, the required quality of products and services, and customer satisfaction.

The company's management agrees with our quality policy, embraces it as its own, and ensures the conditions necessary for its implementation.

We make the quality policy known to all our employees, display it prominently, review its continued relevance, and determine the direction of its further development at management reviews.

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Sipos Levente Zsolt
Chief Executive Officer

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